

2026

May 20 – 22, 2026
Vancouver | Whistler, Canada

Smart *Service* Summit

**Beyond Monitoring |
Driving Operational
Growth through
Smart Services**

Get inspired

Join our annual Fatzer Smart Service Summit to explore, collaborate, and innovate with industry leaders.

Discover how cutting-edge technology integrates with human-centered solutions to shape a smarter, more connected future.

Learn from experts and meet with long-term friends of Fatzer Smart Service.

explore

collaborate

innovate



We are pleased to invite you to the next Fatzer Smart Summit, where industry leaders, innovators, and operators unite to ***Explore, Collaborate, and Innovate.***

Building on our previous successes, this summit focuses on exchanging ideas, lessons learned, and experiences.

Fatzer's commitment to innovation and service excellence continues to drive meaningful discussion and collaboration. This summit represents the next step in driving progress, adapting to evolving challenges, and shaping the future of smart services together.

A handwritten signature in white ink, appearing to read 'PE'.

Philipp Enzler (Director of Sales)

Event at a glance

We cordially invite you to join us at the Fatzer Smart Service Summit in Vancouver. Immerse yourself in a vibrant and inspiring environment, exchanging ideas, gaining valuable insights, and forging lasting relationships with industry experts.

A detailed agenda will be published later.

May 20, 2026 | *Wednesday*

Arrival

Ice Breaking Event

06:30 pm

May 21, 2026 | *Thursday*

Breakfast

Welcome

Session 1

09:30 am

Session 2

10:00 am

Lunch

Technical Tour

12:00 pm

Cocktail Reception

06:00 pm

May 22, 2026 | *Friday*

Breakfast

Recap

Session 3

09:15 am

Coffee Break

Session 4

11:30 am

Closing & Summary

12:30 pm

Optional: Technical Tour

02:00 pm

Goals and Perspectives

Insightful Presentations and Networking Opportunities

The Fatzer Smart Service Summit is designed to be a powerful and forward-thinking experience:

01

Insightful Presentations

Explore cutting-edge trends, innovations, and best practices in **Monitoring Solutions, AI, and Human-Centered Services** in expert-led sessions.

02

Interactive Discussions

Participate in dynamic discussions, share your expertise, gain insights from professionals across diverse industries, and bring back knowledge to revitalize your operations.

03

Networking Opportunities

Build meaningful connections with like-minded peers, expand your professional network, and explore opportunities for future collaborations.

04

Global Perspectives

Learn from a diverse group of participants representing leading organizations and industries worldwide, sharing their unique experiences and solutions.

Join us at the **Fatzer Smart Service Summit** in Vancouver to exchange ideas, gain valuable insights, and build lasting relationships that shape the future of smart services.

Venue – Event Location

Hotel Details for your stay

Pinnacle Hotel – At the Pier *North Vancouver Hotel*

138 Victory Ship Way North Vancouver, BC V7L 0B1

319.00 CAD / Night

Group Code: 260520CLAY

To make a reservation online [click here](#)  or scan the QR-Code.

A credit card guarantee is required for the online reservation.

